

**HEALTH AND SAFETY PRECAUTIONS
VACCINATED OR RECOVERED PERSONS ONLY (2G RULE)**



For your stay at THE MANDALA SUITES you need to provide a personalized, digitally verified proof of vaccination or recovery from SARS-CoV-2 (either via QR code or via app) and a valid photo ID. The proof of vaccination or recovery will be checked upon arrival with the Cov Pass App by our colleagues from reception.

Children and young people at the age of 6-18 years are required to present a negative same day test upon arrival.

Guests from non-EU countries need a proof of vaccination (analogue or digital) with a vaccine that is licensed in the EU.



Comprehensive basic cleaning and disinfection with proven virucide effectiveness is standard.



The disinfection of our studios and suites is a matter of course. We guarantee you a very clean and therefore safe stay in the hotel.



In order to minimize personal contact, our housekeeping staff will clean your room daily only on your request. Please let our reception team know how we may proceed for you.



The guests' key cards are disinfected at check-in and check-out. Only the same group of guests may be in the same lift. The employees use the next lift or stairs.



All employees wear protective masks both in front and behind the scenes. Protective masks can be purchased at the reception desk for your personal use.



Our room cleaner wear disposable gloves, which are used once per room.



All employees are sustainably trained in their field of activity and are informed about changes on a daily basis.



Before starting work, every employee is questioned about corona symptoms.



Regular checks and adjustments are carried out by our external safety and hygiene officer.



During your stay at the hotel please keep the required minimum distance of 1.5 meters to the guests and employees.



Ideally, sneeze and cough into the crook of your arm or into a disposable handkerchief and dispose of it immediately.



Please wash your hands regularly. We have provided disinfectant and soap throughout the hotel. If possible, do not touch your eyes, nose or mouth.



We recommend that you use your EC or credit card as means of payment (preferably contactless) to minimize personal contact.



If you show symptoms of a respiratory disease, you are unfortunately not allowed to enter our premises.



For further questions please contact our reception team by telephone on +49 (0)30 202920.